



Connect with Tech Program

Connecting funds, technology, and people

USAgging Conference, July 2022





Carol Cross

- Boulder County Area Agency on Aging
- Strategic and Business Operations Manager
- MA in Gerontology, University of Northern Colorado
- Undergrad internship and Masters practicum at BCAAA

Overview

Let's hear from you!

Program overview

Background and context

Outputs and outcomes

Keys to success

Opportunities and Challenges

Questions & Discussion

Let's hear from you!



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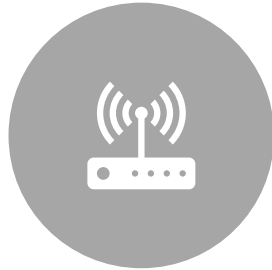
What brings you to this presentation?

What would you like to take away from this presentation?

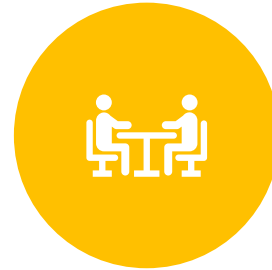
CWT Program Offerings



CHROMEBOOK



INCOME-QUALIFIED
INTERNET ACCESS



IMPLEMENTATION



TECHNOLOGY
EDUCATION

Partners & Providers



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Chromebooks

- DHE Computer Systems, LLC.

Internet

- PCs for People and Mobile Beacon

Implementation and Education

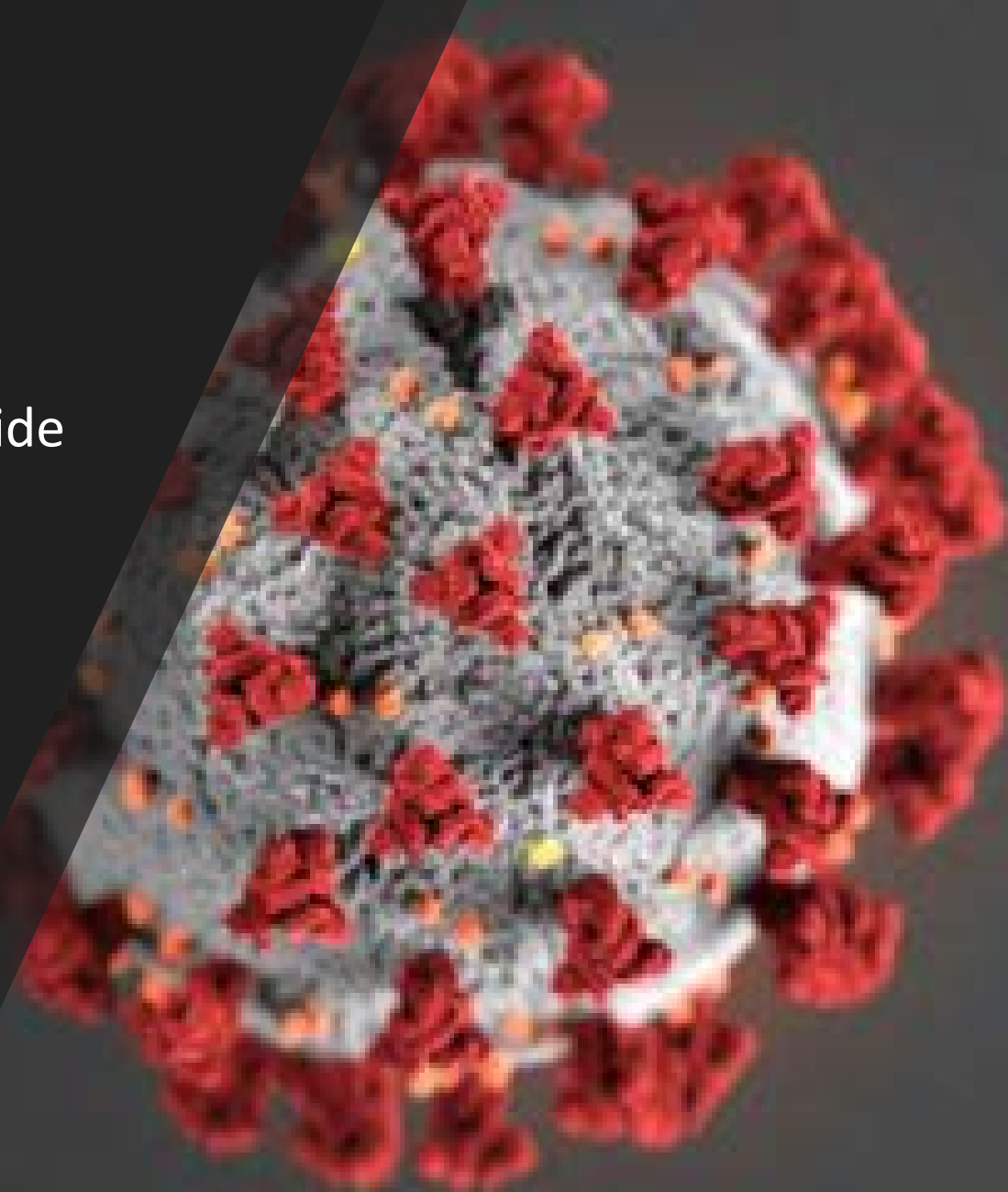
- Quinsight, LLC
- Tech Pals

Community Entry Points

- Longmont Senior Tech Program
- City of Boulder Older Adult Services
- City of Lafayette Senior Services
- City of Louisville Senior Services
- Town of Erie Active Adults
- BCAA Community Living Team
- BC Housing and Human Services

How it all began...

- COVID-19, recognition of the digital divide
- Community partner input
- \$15,000 from SCL Health
- Federal Financial Participation state contract – 1st year!



Expenditures

Funding Source

- SCL Health
- OAA COVID funds for ADRCs
- Federal Financial Participation 21 & 22
- OAA CARES Act
- Aging Services Foundation

Expenditures

- January – June 2021: \$61,331
- July 2021- May 2022: \$47,974
- TOTAL = \$109,305



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Connect with Tech Numbers

Chromebooks implemented	221
Hours of technology education provided	629
Months of internet service provided	1,020



Client Feedback

*81% of survey respondents
reported services as “Good”
or “Excellent”*

“I appreciate all the help, and courtesy given to us”

“I feel very blessed with the help I have received. Thank you!”

“I think Boulder County is the best county in Colorado for helping seniors.”

“So glad to be in a place that offers such services to seniors.”

Keys to Success

- Community Entry Points
- Committed, flexible partners and providers
- Referral and service confirmation workflow
- Multiple fund sources
- Philosophy = Keep it as simple as possible.





Opportunities and Challenges

- Client interest/confidence
- Client waiver
- Concerns about privacy/risk of breach
- Income-qualified Internet Access
- Workforce development
- Opportunities to supplement income online



Opportunities and Challenges - Tech



Centralized tech resources hub



Computer Stock + Grant Funds = Tricky
to manage



Application bundles



Devices made specifically for older
adults



Questions and Discussion

- What types of technology programs for older adults/caregivers exist in your community?
- What challenges have you faced when exploring technology offerings?
- What best practices have you found when exploring technology offerings?

Contact Information

Name: Carol Cross

Title: Strategic and Business Results
Manager

AAA: R3B-Boulder County Area Agency
on Aging

Email: ccross@bouldercounty.org



**AREA AGENCY
ON AGING**

Community Services Department